

Scrap-Circle Terms and Conditions

Before you checkout via the store page on this website you are asked to acknowledge these terms and conditions. You also acknowledge them when you begin a Scrap-Circle Kit subscription or make a purchase where you pay via a Paypal Invoice or via bank transfer so if you have an issue with an order, please refer to the terms.

By using this website you are agreeing you understand and are bound by these terms & conditions. The terms and condition on this page may have been extended from those provided at point of checkout to provide you with further information on the products and services.

General Terms and Conditions of Sale

There is no minimum order value. All stock levels are tracked and actual stock level will be displayed before you are allowed to checkout but there may be some inconsistencies. If any items are out of stock when you order you will be provided with a refund for the out of stock item/s or an alternative item/s may be offered if available.

Used goods may not be returned under any circumstances. If you need to return unused items, you must do so at your own cost, unless the item ordered is faulty then your postage costs incurred for returning the item/s will be refunded. Items must be returned within a period of 14 days of receipt. Items must be returned in their original state/packaging. Items must be sent with proof of postage and using a signed for or secured delivery service. If you cannot provide genuine proof of postage upon a returned item being lost, your refund or replacement will not be issued.

Only items deemed unfit for use, (i.e items damaged in transit) will be eligible for postage refunds.

If you have ordered a Scrap-Circle kit, due to the nature of kits being in limited numbers there may not be the exact kit you ordered available as a replacement. Where an exact replacement for an undelivered or damaged kit cannot be provided a refund or suitably alternative kit will be offered instead.

You must be an adult to make orders from the website. It is a parent's or guardian's responsibility to prevent a child from ordering with that parent/guardian's information. If it were to occur that an order was received in these circumstances it would be considered to be that of the parent/guardian.

Unless otherwise specified, all kits are designed to be used by adults or by children under adult supervision and responsibility due to the nature of the items (small pieces and sharp items) and the potential for choking hazard and/or injury.

Lost Parcels Policy

If you do not receive your order within 21 days of ordering or do not receive your Scrap-Circle Kits box within 21 days of receiving your shipping notification it is a possibility your parcel may have become lost in transit. Please contact me if you suspect your order may have been lost in the post. Initially you have the responsibility to locate your parcel at your local delivery office, (usually the Post Office). Please also consider checking in places your parcels have been left before i.e with neighbours or in a convenient place you have let your post person use before. If your parcel cannot be located, then we can arrange for a replacement parcel to be sent out.

Scrap-Circle Kits Subscriptions

When you subscribe to a scrapbooking Kits, the termly subscription is on-going until you choose to cancel. When you subscribe to the Bible Journaling kit, its monthly subscription is on-going until you choose to cancel. You must cancel before the next term or month starts as this is the time your kit goes into production and each kit is made up individually for each subscriber. To request a cancellation, please use the contact form on the website or click the unsubscribe button. If you pay for your subscription via Paypal, automatic payments your data is controlled by Paypal so you must log into your Paypal account to make changes to your personal and/or payment information.

When you subscribe to any of the scrapbooking Kits via the website subscribe buttons, your kit payments will be debited once a term (ie, once every 3 calendar months) and for the Bible Journaling Kit, your payments will be debited once a month for as long as you want to subscribe. If at any time you want to change the time your kit payments are debited use the contact form to request this so your subscription can be stopped from recurring and you can sign up at a different time to restart them. Subscriptions can also be paid for via Paypal invoice payments. Invoices are sent out the month before a new kit is due and you can pay the invoice any time during that month right up until the day before kits are due to be posted out. You can also pay for a kit subscription via the website. A kit subscription item in the shop in some instances will be provided to enable you to purchase your subscription payment. Kits must be paid for before being posted out. For example you cannot sign up for a subscription via a form without paying for a kit and expect that kit be delivered.

If at any time your subscription payment cannot be made automatically Paypal will attempt the payment again for a total of three times. Upon the third try failing your subscription payments will automatically be cancelled by Paypal. You'll get a message from Paypal sent to the email you have registered with them to let you know this has happened. You will be contacted if this happens before the next kit is due to be delivered so you can arrange a different payment method if necessary. If you cannot be contacted to establish if you would like to continue your subscription it will remain cancelled and if you want to carry on with your subscription you'll need to re-subscribe.

If you need clarification on any terms here please use the [contact form](#) to get in touch.

Thank you!

Who I am

Magali Ellis trading as Scrap-Circle and you can contact me at
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